



# NX-548E Wireless Receiver Customer Bulletin

**Product** NX-548E 48 zone wireless receiver for NetworX panels

**Date** November 29, 2006

**Issue** GE Security has identified a manufacturing issue with the NX-548E wireless receiver for NetworX panels. The NX-548E was released recently to replace the NX-408E, NX-416E and NX-448E receivers.

Symptoms:

1. Access to location 194 is allowed when it is installed on any panel.
2. The RF supervision windows in location 195 are all set to 0.
3. No more than 8 transmitters can be learned into the receiver.
4. Wireless zones learned into the receiver show on the keypad as lost zones shortly after programming.

The cause of this issue has been identified and corrected. All NX-548E units that are in the distribution centers are going to be reprogrammed. Corrected receivers will be marked with a ¼" green dot sticker to identify them. GE Security anticipates that we will resume shipping of the NX-548E during the week of December 4, 2006.

**Solution** To correct this problem, customers will need to do one of the following:

1. The receiver can be used as an eight zone receiver if the RF supervision is manually set to default values:  
Location 195, segment 1 = 24, segment 2 = 4 and segment 3 = 40.
2. The NX-148E-RF keypad and receiver combination can be used in place of the NX-548E if more than eight wireless transmitters are needed.
3. GE direct customers can replace the product by obtaining an RMA from customer support,
4. 888-GEsecurity (437-3287), Monday through Friday, between 8 a.m. and 8 p.m. Eastern time.
5. Customers who buy from distribution can return their receivers through their distributors.

**Contact** GE Security customer support 888-GEsecurity (437-3287)